



# POWERED BY OUR PEOPLE

# TABLE OF CONTENTS

|  |       |
|--|-------|
| Message from County Manager                | 02    |
| About Cabarrus County                      | 03    |
| Board of Commissioners / County Leadership | 04    |
| County Location Facts & Demographics       | 05    |
| FY24 by the Numbers                        | 06    |
| Budget Infographic                         | 07    |
| Connect With US                            | 08    |
| <b>OPERATIONAL FACTS BY THE NUMBERS</b>    |       |
| General Government                         | 09-10 |
| Environmental Protection                   | 11    |
| Public Safety                              | 12    |
| Health & Human Services                    | 13-14 |
| Cultural & Recreational                    | 15-16 |
| Planning & Development                     | 17    |
| Join Our Team                              | 18    |





## **Mike Downs**

*Cabarrus County Manager*

It is an honor and privilege to present the Cabarrus County annual report on behalf of County staff and the Board of Commissioners. This document serves a compilation of achievements, strengths, budget highlights and more for Fiscal Year 2023-24 (FY24).

The FY24 Adopted Budget placed a strong emphasis on retaining County employees, attracting top talent and funding education needs.

County employees are the backbone of this organization. When we invest in them, they are driven and empowered to provide the best customer service experiences for our residents.

FY24 employee investments included accelerating the review of market data for all position salaries from a four-year to a two-year cycle, funding pay adjustments recommended by the most recent market data study for more than 150 employees, awarding longevity payments to employees with at least five years of continuous service to the County and increasing the on-call pay rate.

During FY24, the County experienced the completion of many projects, such as the Frank Liske Park Barn reopening and EMS Headquarters grand opening. We also broke ground on exciting new projects like the upcoming hybrid library/active living centers in Mt. Pleasant and Afton Ridge.

As Cabarrus continues to grow, the County remains committed to our employees and the community we serve.

I am very proud of the accomplishments highlighted in this report. They set the stage for a future filled with prosperity,

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Downs". The signature is fluid and cursive.

Mike Downs  
Cabarrus County Manager



# ABOUT CABARRUS COUNTY



## STRATEGIC Plan

### REDISCOVERING WHAT MATTERS MOST

In FY24, Cabarrus County updated its strategic plan. The initiative began with a Board of Commissioners (BOC) conversation that signaled a renewed appreciation for County staff and their dedication to providing residents with the best possible service. The BOC and County management encouraged staff at all levels of the organization to use their valuable experiences and knowledge to create a relevant and informed plan to move the organization forward.

Through surveys, workshops and discussions, County staff shaped every plan aspect. They conversed about overlooked challenges that defined why and how the County needed to evolve. They used their understanding of the organization and the needs of residents to determine the best ways to carry out state-assigned responsibilities. They set new values that will guide expectations of an ethical and professional environment.

Then, employee-led task forces developed a framework of actionable steps that make progress on the plan while staying within the allotted resources.

Cabarrus County's effort to include employees in the process has become a case study for strategy and workplace development. Ultimately, success will be determined by local impact.

As the strategy progresses, residents will benefit from improved operations that stretch the value of tax dollars, grants and service fees and better support the evolving needs of our fast-growing community. Residents will also benefit from new and improved partnerships that expand opportunity so more people know about, engage with and benefit from Cabarrus County services and programs.

Join us in lifting the strategy. Doing so will ensure that all who live, visit and do business in Cabarrus County have the opportunity to thrive—no matter where they are on their journey.

### VISION

Cabarrus County strives to empower our people, act intentionally and decisively and focus on the future.

### MISSION

Through meaningful partnerships and engagement, we serve and support all on their journey to thrive.

### HISTORY

- Cabarrus County formed on December 28, 1792 from territory divided from Mecklenburg County
- Founders named the County after Stephen Cabarrus of Chowan County, speaker of the North Carolina House of Commons
- The County has operated under the Board of Commissioners/County Manager form of government since 1976

### GOVERNANCE

#### Leadership

- A five-member Board of Commissioners governs Cabarrus County
- Commissioners are elected on a partisan basis serving four-year staggered terms, with new members (two or three) elected every two years
- The governing board is responsible for, among other things, passing ordinances, adopting the budget, appointing committees and hiring the county manager, clerk to the board, tax administrator and county attorney
- The County Manager serves as the chief executive and is responsible for carrying out the policies and ordinances of the governing board, overseeing day-to-day government operations and supervising the heads of various departments





## BOARD OF COMMISSIONERS

*From left to right:*

**Christopher Measmer**  
cameasmer@cabarruscounty.us

**Lynn Shue, Vice Chair**  
lwshue@cabarruscounty.us

**Steve Morris, Chair**  
smorris@cabarruscounty.us

**Kenneth Wortman**  
kmwortman@cabarruscounty.us

**Tim Furr**  
tafurr@cabarruscounty.us

### MEETING BROADCAST

**Livestream:** [www.cabarruscounty.us](http://www.cabarruscounty.us)

**Cabarrus County Television:** Cabarrus County Spectrum Cable, Channel 22

**On-demand playback:** [www.youtube.com/cabarruscounty](http://www.youtube.com/cabarruscounty)

### MEETING INFORMATION

**Work Sessions:** First Monday of each month, 4 p.m., Government Center Multipurpose Room

**Regular Meetings:** Third Monday of each month, 6:30 p.m., Government Center Meeting Chambers

**Public Comment:** Three minutes at each regular meeting

**Agendas and Minutes:** [www.cabarruscounty.us/meetings](http://www.cabarruscounty.us/meetings)

## COUNTY LEADERSHIP



MIKE DOWNS

Cabarrus County Manager



KYLE BILAFER\*

Assistant County Manager



KELLY SIFFORD

Assistant County Manager



RODNEY HARRIS\*\*

Deputy County Manager



DR. AALECE PUGH

Assistant County Manager

\*Through April 2024 | \*\*Through October 2023

# COUNTY LOCATION FACTS & DEMOGRAPHICS



## COUNTY LOCATION FACTS

- Cabarrus County is located in the Piedmont region of North Carolina, approximately 18 miles northeast of Charlotte
- Municipalities: **6** (*Concord, Kannapolis, Mt. Pleasant, Harrisburg, Midland and Locust*)
- County seat: **Concord**
- Square miles: **361.75**

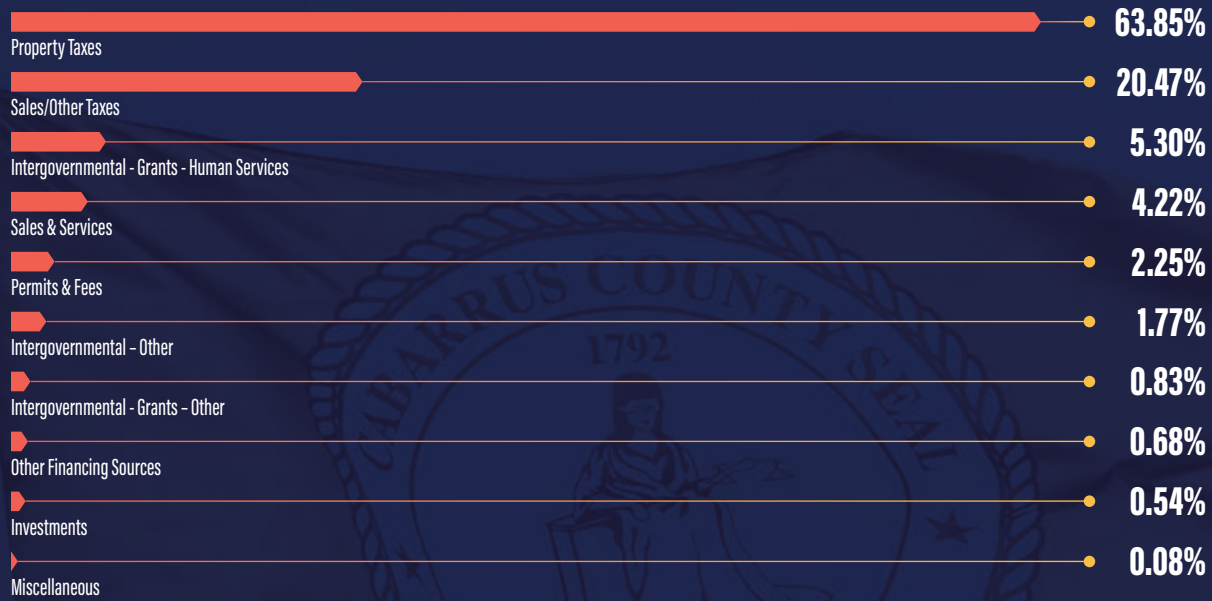
## DEMOGRAPHICS

- Population estimate (2023): **240,016**
- Median household income (2018-2022): **\$83,828**
- Median value of owner-occupied housing units (2018-2022): **\$281,600**

Source: U.S. Census Bureau

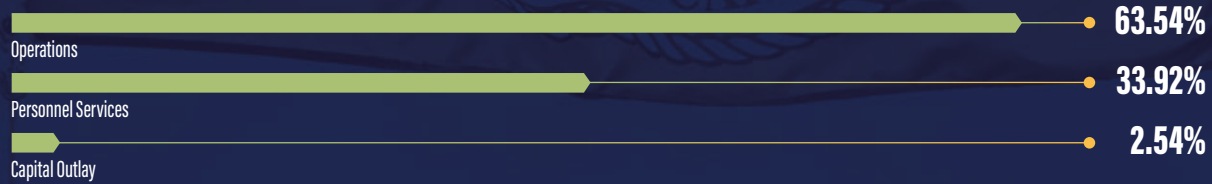
## GENERAL FUNDS *(GENERAL OPERATING & COMMUNITY INVESTMENT FUND)*

### REVENUE BY SOURCE



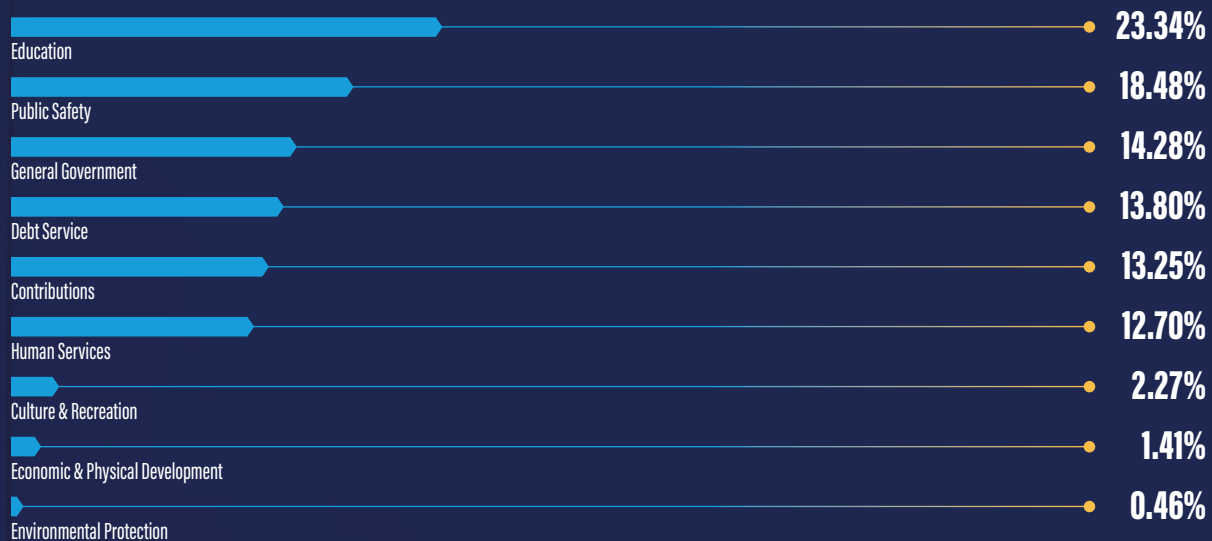
## GENERAL FUNDS *(GENERAL OPERATING & COMMUNITY INVESTMENT FUND)*

### EXPENDITURES BY CATEGORY



## ALL FUNDS

### EXPENDITURES BY FUNCTION





# CABARRUS COUNTY

# FY24 BUDGET



## \$340 MILLION

Total General Fund Budget

### Adopted FY24 Tax Rate:

## ¢74

Per \$100 of Value

## Budget Highlights

Maintains  
tax rate for the

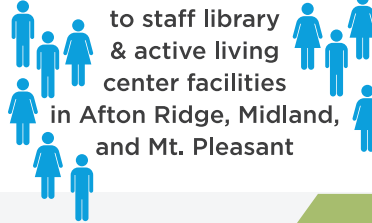
★ **4TH** ★  
**CONSECUTIVE  
YEAR**

**SIX NEW**  
public safety  
positions



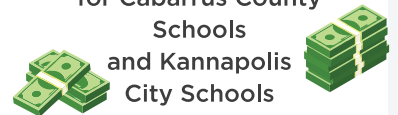
**38 NEW POSITIONS**

to staff library  
& active living  
center facilities  
in Afton Ridge, Midland,  
and Mt. Pleasant



**\$8.8 MILLION**

of new funding  
for Cabarrus County  
Schools  
and Kannapolis  
City Schools



## Facility Highlights

**\$83  
MILLION**



for Cabarrus  
County Schools,  
Kannapolis City Schools,  
& Rowan-Cabarrus  
Community College

**\$62  
MILLION**



for a new  
human services  
facility

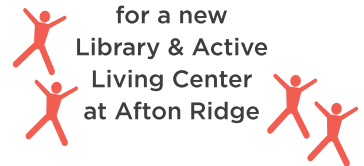
**\$35  
MILLION**



for a new  
public safety  
training facility



**\$17.5  
MILLION**



for a new  
Library & Active  
Living Center  
at Afton Ridge

## Money From:

(Projected General Fund Revenue)

**Property Tax**, 70%, \$237 million

**Sales & Other Tax**, 14%, \$48 million

**Intergovernmental Revenue**, 9%, \$29 million

**Sales & Services**, 4%, \$15 million

**Permits & Fees**, 2%, \$8 million

**Other**, 1%, \$2.5 million

## Money To:

(Excluding Contributions/Transfers)

**Education**, 35%, \$102 million

**Public Safety**, 26%, \$76 million

**Human Services**, 19%, \$56 million

**General Government**, 15%, \$42 million

**Culture & Recreation**, 3%, \$8 million

**Economic & Physical Development**, 2%, \$6 million







# CONNECT

WITH US

@CabarrusCounty







**COMMUNICATIONS AND OUTREACH**

**Voicing CabCo Stories**

**Communications and Outreach Manager**

**Dominique Clark** wears many hats. She plans and stages events. She writes speeches. She connects residents to the services they need.

In recent years, her role expanded to include podcast host.

Listeners near and far tune into **Did Y'all Hear? A Cabarrus County Podcast** to hear Dominique share unique stories about Cabarrus County. Episodes range from riding with EMS to tracking ghost stories in Mt. Pleasant and cooking a traditional New Year's meal with Cooperative Extension.

For the past two years, Dominique and the Communications & Outreach team were recognized for the podcast by their peers at the North Carolina City & County Communicators (NC3C) conference.

At the 2024 NC3C conference, the team was also recognized for Special Video Programming for Roberta Road Middle School Nurse Saves a Life, and Regular Video Programming for Cabarrus This Week, the County's biweekly show.

Listen to Dominique on "Did Y'all Hear?" on a variety of streaming platforms or visit the County's website ([www.cabarruscounty.us](http://www.cabarruscounty.us)) and find the 'Featured' section on the homepage, then click the "Did Y'all Hear?" logo.

# OPERATIONAL FACTS BY THE NUMBERS

Department-reported measures for July 1, 2023 through May 31, 2024 (unless otherwise noted)

## GENERAL GOVERNMENT

### BOARD OF COMMISSIONERS / COUNTY MANAGER'S OFFICE

Elected official summits with county and municipal leaders . . . . . **4**

### BOARD OF ELECTIONS

Registered voters . . . . . **154,778**

Registered voters who voted in the 2023 municipal election . . . . . **11,604**

Registered voters who voted in the 2024 primary election . . . . . **31,817**

Registered voters who voted in the 2024 second primary election . . . . . **2,190**

### COMMUNICATIONS AND OUTREACH

Cabarrus This Week episodes . . . . . **25**

Public events produced . . . . . **9**

YouTube views . . . . . **133.8K**

YouTube watch time (hours) . . . . . **16.5K**

Facebook and Instagram reach . . . . . **663K**

LinkedIn impressions . . . . . **54,079**

Internal and external newsletter average open rate . . . . . **61.73%**

*(average across industries is 37.72%)*

### FINANCE

Consecutive years receiving GFOA's Certificate of Achievement for Excellence in Financial Reporting . . . . . **39 years**

Consecutive years receiving GFOA's Distinguished Budget Presentation Award . . . . . **24 years**

## GENERAL GOVERNMENT

### HUMAN RESOURCES

|   |              |
|---|--------------|
| Employee training hours . . . . .                   | <b>5,773</b> |
| Full-time positions . . . . .                       | <b>1,233</b> |
| Part-time positions . . . . .                       | <b>97</b>    |
| Turnover for full and part-time positions . . . . . | <b>9.93%</b> |

### INFORMATION TECHNOLOGY SERVICES

|  |               |
|--|---------------|
| Help desk tickets processed . . . . .  | <b>16,631</b> |
| Customer satisfaction rating . . . . . | <b>98%</b>    |

### INFRASTRUCTURE AND ASSET MANAGEMENT

|  |                        |
|--|------------------------|
| Vehicles and mobile equipment maintained by the County . . . . . | <b>657</b>             |
| Space maintained by the County . . . . .                         | <b>1,763,002 sq/ft</b> |

### REGISTER OF DEEDS

|   |                       |
|---|-----------------------|
| Total dollar amount generated from recording fees, excise taxes, issuances of birth, death and marriage certificates, issuances of marriage licenses and photocopy revenues . . . . . | <b>\$5,519,486.30</b> |
| Total number of documents recorded in land records . . . . .  | <b>25,165</b>         |

### TAX ADMINISTRATION

|  |                    |
|--|--------------------|
| Tax collection rate . . . . .                      | <b>99.3%</b>       |
| Tax collections real/personal delinquent . . . . . | <b>\$1,034,065</b> |

### TAX ADMINISTRATION - REVALUATION

## From Data to Dialogue

Real Property Manager **Michelle Seaford** and Real Property Supervisor **Steve Morehouse** never know what each day will bring. They might start the day in the field, performing on-site property visits for appraisals and appeals before ending it in the office, conversing with residents about property values.

Michelle, Steve and the rest of the team worked tirelessly on the County's 2024 revaluation, spending more than two years collecting and analyzing data through field visits, aerial images and more.

In total, the department appraised more than 97,000 properties and analyzed about 42,000 transactions.

During a revaluation, the County reviews property values based on the market and economic conditions to bring assessed values in line with the worth of the property as of January 1 of the revaluation year.

While State law says that revaluations must occur at least every eight years, Cabarrus County follows a four-year cycle (as recommended by the Department of Revenue).

The process of evaluating property relies on a mountain of analytical data, but Michelle's 35-plus years of service to Cabarrus County has proven that there's a simple formula for success: open communication between the County and property owners.





# OPERATIONAL FACTS BY THE NUMBERS

Department-reported measures for July 1, 2023 through May 31, 2024 (unless otherwise noted)

## ENVIRONMENTAL PROTECTION

### CONSTRUCTION AND DEMOLITION LANDFILL

|   |        |
|---|--------|
| Accident reports . . . . .  | 0      |
| NC Dept of Environmental Quality violations . . . . .                 | 0      |
| Tons of residential waste received at landfill: Residential . . . . . | 1,598  |
| Construction/Demo . . . . .   | 21,418 |

### WASTE REDUCTION

|  |       |
|--|-------|
| Cost per pound to recycle electronics. . . . .   | .24¢  |
| Cost per pound to recycle/properly dispose of Household Hazardous Waste . . . . .        | .47¢  |
| Residential recyclables tons collected by Cabarrus County . . . . .                      | 200   |
| Residents using Household Hazardous Waste recycling center monthly . . . . .             | 1,035 |
| Residents who participated in Household Hazardous Waste collection days . . . . .        | 2,616 |
| Total annual tons of disposed electronics, including televisions and computers . . . . . | 51    |
| Total annual tons of Household Hazardous Waste collected . . . . .                       | 62    |
| Total annual tons of recyclable material collected at County schools/buildings . . . . . | 110   |
| Total annual tons of scrap metal collected . . . . .                                     | 300   |

### SOIL AND WATER CONSERVATION

|  |       |
|--|-------|
| Individuals participating in environmental stewardship education . . . . .   | 9,951 |
| Number of site plans for natural resource concerns. . . . .  | 85    |
| Number of acres the department provided conservation plans and soil information for conservation easements. . . . .  | 2,048 |
| Acres of conservation easements/fee simple titles managed . . . . .  | 582   |
| Active long-term conservation agreements . . . . .   | 193   |
| Totals miles of streams in Cabarrus County with livestock excluded by installing fencing according to conservation plans and cost-shared programs. . . . . | 27.6  |

#### SOIL AND WATER CONSERVATION

### Protecting Valuable Resources

**Resource Conservation Easement Specialist Amy Cook** is passionate about protecting farmland. She's so passionate, she made it her career.

Amy and the Soil & Water Conservation team work to protect and preserve irreplaceable landscapes in Cabarrus County through conservation easement agreements. These voluntary, legal agreements with landowners ensure that properties can never be modified into anything but farmland and/or forestland through deed restrictions.

Easement agreements offer wide-ranging benefits, including the protection of open spaces, wildlife, water and natural resources as well as the preservation of historic agriculture use. These protected spaces also absorb rainwater, which is crucial in managing and preventing flooding.

Amy grew up around agriculture and knows firsthand the importance of protecting farmland. Or as she would describe it, protecting what makes Cabarrus County special.



## PUBLIC SAFETY

### EMERGENCY MANAGEMENT / FIRE MARSHAL'S OFFICE

|  |              |
|--|--------------|
| Fire inspections conducted . . . . .                           | <b>1,692</b> |
| Fire prevention classes coordinated . . . . .                  | <b>30</b>    |
| Incident responses . . . . .                                   | <b>602</b>   |
| Plans reviewed . . . . .                                       | <b>152</b>   |
| Volunteer fire departments with an ISO of 9 or below . . . . . | <b>92%</b>   |

### EMERGENCY MEDICAL SERVICES

|  |                      |
|--|----------------------|
| Ambulances in service: Day . . . . .                             | <b>13</b>            |
| Night . . . . .  | <b>11</b>            |
| Community Paramedics (daily) . . . . .                           | <b>3</b>             |
| <i>(2 traditional, 1 focused on Medication Assisted Therapy)</i> |                      |
| Calls . . . . .  | <b>37,240</b>        |
| Citizens trained in CPR . . . . .                                | <b>4,408</b>         |
| Community paramedic calls . . . . .                              | <b>2,406</b>         |
| Response time . . . . .  | <b>7m, 55s</b>       |
| Patient satisfaction . . . . .                                   | <b>4.94 out of 5</b> |
| Stations . . . . .   | <b>11</b>            |

### SHERIFF'S OFFICE

|   |                |
|---|----------------|
| Civil papers served . . . . .               | <b>13,569</b>  |
| Concealed carry permits requested . . . . . | <b>3,689</b>   |
| Courthouse attendees . . . . .              | <b>213,082</b> |
| Emergency response time . . . . .           | <b>7m, 27s</b> |
| Non-emergency response times . . . . .      | <b>9m, 32s</b> |
| Patrol calls for service . . . . .          | <b>60,389</b>  |
| <i>(excluding Animal Control)</i>           |                |
| Patrol security checks . . . . .            | <b>72,452</b>  |
| Patrol traffic stops . . . . .              | <b>15,789</b>  |

### EMERGENCY MEDICAL SERVICES

## A New Home for Life-Saving Care

On September 13, 1995, **Emergency Medical Services Chief Jimmy Lentz** first met his future wife Janet Andrews under a large oak tree overlooking the event stage at the old Cabarrus County Fairgrounds.

Now, almost 30 years and two kids later, Jimmy's office sits a couple hundred feet from where that old tree once stood.

For years Lentz and the EMS crew dreamed of having a facility to manage operations, logistics, training, administration, crew wellness and future growth—all under one roof.

That dream became a reality in the fall of 2023. The new 30,000-square-foot facility on Cabarrus Avenue West opened with ample training space, a modular lecture hall, multiple conference rooms, a fitness center, large ambulance bays and more.

The centrally located building is now a hub for the 160-plus EMS staff serving the ever-growing Cabarrus community.

The building helps the award-winning department level up even more, thanks to an advanced, immersive training area.

Simulation rooms allow for real-world experiences. The spaces can be set up like bathrooms, wreck scenes and other realistic environments paramedics might encounter on calls. The rooms also have complete recording capability for post-training analysis.

While Jimmy and the EMS department have come a long way since that fall day in 1995, they're excited to set a future course in their new headquarters.





DEPARTMENT OF SOCIAL SERVICES

**The Value of Preparation**

The opportunity to help save a life can happen at any moment. **Social Worker Anna Green** knows that all too well.

Anna used her County-mandated CPR training to help save an infant. The incident happened in December 2023 while she was conducting a home visit. Anna was downstairs talking to a child when the mother, who was upstairs with an infant, began to panic over the baby monitor.

The mother rushed downstairs with the infant, who was having a seizure. The baby’s eyes had rolled back and she was biting her tongue. At one point, the girl stopped breathing.

Anna immediately began chest compressions. The baby regained her breaths moments before EMS arrived.

Relief washed over Anna when the infant began crying and kicking her legs. The baby was rushed to the hospital and is doing well now.

Prior to working for Cabarrus, Anna was CPR certified as a daycare worker. She participated in the County’s mandatory CPR training with EMS just days before the incident.

The County requires the training so when situations arise, people are equipped and ready to provide care.

Those around her call Anna a hero. She says she’s just glad she was able to help in the moment.

**OPERATIONAL FACTS BY THE NUMBERS**

Department-reported measures for July 1, 2023 through May 31, 2024 (unless otherwise noted)

**HEALTH & HUMAN SERVICES**

**SOCIAL SERVICES**

|   |   |
|---|---|
| Call center/switchboard calls answered . . . . .                                | <b>60,607</b>   |
| Customers assisted by customer service team . . . . .                           | <b>40,636</b>   |
| Child Support collections . . . . .   | <b>\$10,302,402.27</b>  |
| Food & Nutrition Services Benefits issued . . . . .                             | <b>\$48,242,076</b>   |
| Number of Medicaid recipients in 2023 . . . . .                                 | <b>59,993</b>   |
| 2023 Medicaid benefits issued . . . . .   | <b>\$341,234,385</b>  |
| Work First application approval timeliness rate . . . . .                       | <b>99.45%</b><br><i>(329% increase in applications in FY23)</i> |
| Total Emergency Assistance funds issued . . . . .                               | <b>\$1,602,315.42</b>   |
| Adults served with In-Home Aide, Adult Daycare and Special Assistance . . . . . | <b>358</b>  |
| Meals served at Lunch Plus Congregate Meal sites . . . . .                      | <b>24,408</b>   |
| Total number of finalized adoptions . . . . .                                   | <b>15</b>   |
| Number of licensed foster homes as of June 2024 . . . . .                       | <b>39</b>   |
| Number of Child Protective Services reports received . . . . .                  | <b>2,447</b>  |

**VETERANS SERVICES**

|   |                     |
|---|---------------------|
| Claims . . . . .                        | <b>2,942</b>        |
| Pantry visits . . . . .                 | <b>179</b>          |
| Phone calls . . . . .                   | <b>11,039</b>       |
| Money generated due to claims . . . . . | <b>\$10,973,014</b> |

## HEALTH & HUMAN SERVICES

### TRANSPORTATION

|                                  |                |
|----------------------------------|----------------|
| Average monthly trips . . . . .  | <b>4,987</b>   |
| Average trips per hour . . . . . | <b>2.08</b>    |
| On-time percentage . . . . .     | <b>95%</b>     |
| Return time average . . . . .    | <b>30 mins</b> |

### BEHAVIORAL HEALTH

|  |                       |
|--|-----------------------|
| Number of employees . . . . .  | <b>2</b>              |
| Expected square footage of planned Regional Behavioral Health Center . . . . . | <b>59,000</b>         |
| State funding secured for Regional Behavioral Health Center . . . . .          | <b>\$32.5 million</b> |



Rendering of Cabarrus County's new Regional Behavioral Health Center

### BEHAVIORAL HEALTH DEPARTMENT

## Championing Change

**Behavioral Health Director Dr. Kamilah McKissick** is passionate about providing behavioral health care to all who need it.

Dr. McKissick, a licensed psychologist with decades of experience, is leading efforts to usher in a new era of behavioral healthcare in Cabarrus County, including the construction of a new Regional Behavioral Health Center.

The center will include a Behavioral Health Urgent Care, a Child and Adolescent Psychiatric Residential Treatment Facility and a Facility-Based Crisis program.

The County has established the Behavioral Health Department to focus on community partnerships and care navigation for residents. Dr. McKissick leads the department, following Dr. Aalece Pugh's promotion to Assistant County Manager.

Dr. McKissick's greatest hope for the center is to provide innovative services under one roof and a central resource for treatment and healing.

The planned opening for the center is early 2026. That year marks a full decade since the Cabarrus County Board of Commissioners first formed the Mental Health Advisory Board, which highlighted the need for local services and launched a variety of efforts.

Dr. McKissick is excited to be at the helm of this full continuum of care for residents. She truly believes that access to quality behavioral healthcare should be available to all.







**ACTIVE LIVING AND PARKS**

**Jack’s Rule: Everybody’s Welcome**

**Park Ranger Jack Rule** has a nickname for the Frank Liske Park Barn. He calls it “the mecca.”

That’s appropriate, as Jack sees people come from near and far to experience the barn. He sees them admiring the structure itself, taking in stunning views of Frank Liske Park from the huge windows, practicing yoga, meditating, falling in love and more.

The current barn opened in August of 2023, after the original was destroyed in an intentionally set fire. At the ribbon-cutting, more than 200 community members gathered to celebrate the culmination of three-and-a-half years of hard work to rebuild and restore the special place.

Nestled within the picturesque landscape of Frank Liske Park, the barn stands as a testament to the enduring bond that unites the Cabarrus community. It features kitchens on both floors, air conditioning, large rental spaces, elevator access, private bathrooms and public exterior bathrooms.

Originally, the facility was used as a dairy barn by Stonewall Jackson Training School. When Cabarrus opened Frank Liske Park on June 4, 1982, the barn became a gathering place that hosted thousands for reunions, weddings and other celebrations.

In fact, Jack and his wife, Melinda, held their wedding reception at “the mecca” in 2007.

The new barn is already providing unforgettable memories to new generations. Stop by to take it all in. Jack looks forward to seeing you.

**OPERATIONAL FACTS BY THE NUMBERS**

Department-reported measures for July 1, 2023 through May 31, 2024 (unless otherwise noted)

**CULTURAL & RECREATIONAL**

**ACTIVE LIVING AND PARKS**

|   |                     |
|---|---------------------|
| Participants in Park programs . . . . .                         | <b>22,115</b>       |
| Participants in Active Living Center programs . . . . .         | <b>41,098</b>       |
| Estimated value of volunteer hours (hours x \$29.86) . . . . .  | <b>\$197,968.21</b> |
| Total visitors at all Parks and Active Living Centers . . . . . | <b>1,197,141</b>    |
| Programs offered . . . . .                                      | <b>3,333</b>        |

**CABARRUS ARENA AND EVENTS CENTER**

|                            |                    |
|----------------------------|--------------------|
| Number of events . . . . . | <b>159</b>         |
| Use days . . . . .         | <b>414</b>         |
| Attendance . . . . .       | <b>236,220</b>     |
| Revenue . . . . .          | <b>\$2,996,980</b> |





## CULTURAL & RECREATIONAL

### COOPERATIVE EXTENSION

|   |                 |
|---|-----------------|
| Community volunteer service hours with programs . . . . . | <b>63,730</b>   |
| Program participants . . . . .                            | <b>44,809</b>   |
| Additional grant funding received . . . . .               | <b>\$68,655</b> |

### FAIR

|                                      |               |
|--------------------------------------|---------------|
| 2023 Attendees . . . . .             | <b>60,037</b> |
| 2023 contest entries . . . . .       | <b>3,334</b>  |
| 2023 exhibitors . . . . .            | <b>898</b>    |
| 2023 high daily attendance . . . . . | <b>12,747</b> |
| 2023 volunteer hours . . . . .       | <b>659</b>    |

### LIBRARY

|   |                |
|---|----------------|
| Programs offered . . . . .              | <b>2,270</b>   |
| Program attendance . . . . .            | <b>49,981</b>  |
| New library cards issued . . . . .      | <b>15,261</b>  |
| Library visits . . . . .                | <b>264,578</b> |
| <i>(through April 30, 2024)</i>         |                |
| Circulation of physical items . . . . . | <b>739,551</b> |

### LIBRARY SYSTEM

## For the Love of Books

Talk to **Library Assistant Angela Love** for any amount of time and you'll notice two things: an infectious smile and a pure joy about her job.

She also brings a special talent to the job: some might call her a book doctor. She gives books a fresh life so more patrons can enjoy them.

Angela is one of only two people that repair books at the Concord branch of the Cabarrus County Library System. She sees repairing as challenge—cutting the right amount of glue to hold the spine, hunting torn, weathered pages and neatly replacing those beyond repair. It's one of her favorite activities during a busy day when she also performs at story time, mans the information desk and reshelves books.

The County currently operates five library branches, with new Mt. Pleasant and Afton Ridge combination libraries and active living centers under construction.

The mixed-use facilities will house all the resources Cabarrus libraries offer, including a wide variety of books, information, materials, programs and resources along with the total wellness services offered by the County's Active Living Centers.

Angela is excited for the future. She believes these new facilities will open doors for new library patrons and create a fresh opportunity for residents to connect with County services.





**CONSTRUCTION STANDARDS**

**The Code to Collaboration**

**Codes Enforcement Officer David Carden** believes in timeliness.

David and the Construction Standards team work tirelessly to provide building inspections and permitting services for all areas within Cabarrus County.

Their goal is to begin every inspection the following business day from when the request was received. That's important for customer service and resident relations. As David says, if a resident takes a day off from work, he wants to make sure the team is there for them, to honor their time and not hold them up.

That's only possible with the help of a strong team. From his first day on the job, David realized the team atmosphere at Cabarrus County was unlike anywhere he'd ever worked.

That teamwork led to a record—in just one week during FY24, the team completed 1,793 inspections. A regular week does, on average, 1,455.

David says his department member's diverse backgrounds in public and private sectors and different specialties make for a great collaborative environment. That shows in the department's service to residents and businesses of Cabarrus County.

# OPERATIONAL FACTS BY THE NUMBERS

Department-reported measures for July 1, 2023 through May 31, 2024 (unless otherwise noted)

## PLANNING & DEVELOPMENT

### COMMUNITY DEVELOPMENT

|   |                  |
|---|------------------|
| Total grant funds allotted to programs . . . . .  | <b>\$692,444</b> |
| Number of households served by programs . . . . . | <b>56</b>        |

### CONSTRUCTION STANDARDS

|   |               |
|---|---------------|
| Number of employees . . . . .   | <b>32</b>     |
| <i>(11 building/plumbing field inspectors, 11 electrical/mechanical field inspectors, 3 plan reviewers, 5 permit associates, 1 deputy chief inspector and 1 director/building official)</i> |               |
| Total permits issued . . . . .  | <b>19,384</b> |
| <i>(3,417 residential, 715 commercial, 6,533 electrical, 3,254 plumbing and 5,465 mechanical)</i>   |               |
| Total inspections completed . . . . .   | <b>68,508</b> |
| <i>(25,440 building, 16,363 electrical, 14,249 mechanical and 12,456 plumbing)</i>  |               |
| Total commercial plan reviews performed . . . . .   | <b>738</b>    |
| Total residential plan reviews performed . . . . .  | <b>1,904</b>  |
| <i>(includes new single-family homes, duplexes, townhomes and mobile homes)</i>   |               |

### PLANNING

|  |           |
|--|-----------|
| Number of subdivision plats processed . . . . .                        | <b>54</b> |
| Number of new lots created in unincorporated Cabarrus County . . . . . | <b>78</b> |
| Planning and Zoning Commission cases processed . . . . .               | <b>10</b> |

### ZONING

|   |             |
|---|-------------|
| Number of complaint cases investigated . . . . .                      | <b>213</b>  |
| Complaint cases investigated within 72 hours of validation . . . . .  | <b>100%</b> |
| Number of zoning permits issued for unincorporated Cabarrus . . . . . | <b>427</b>  |





# JOIN OUR TEAM

When you work for Cabarrus County, you're helping to change the shape of our community. Cabarrus County is a leader in local, regional, state and national programs. Our departments use innovation to develop and administer programs.

## We offer competitive benefits, including:

- NC Retirement Plan contribution
- Employee Health Clinic  
(also serves dependents on our health plan)
- Competitive medical and dental plans/rates
- Accrued sick and vacation leave
- Continuing education and training opportunities
- Health and wellness facilities/programs
- Volunteer service leave

Take the first step and see what jobs are available for your skill set at

[www.cabarruscounty.us/jobs](http://www.cabarruscounty.us/jobs)

*Check back often, as job postings are updated regularly.*



**Cabarrus County**

65 Church St. S, Concord, NC 28025  
704-920-2100 | [www.cabarruscounty.us](http://www.cabarruscounty.us)