



# Protect your SNAP benefits from hackers & scammers!

Your benefit card needs to be protected just like a debit card or credit card.

## EBT EDGE offers the ability for clients to:

Freeze benefits

Prevent out-of-state transactions

Prevent internet transactions

### To use either card freezing or out-of-state/internet transaction blocking:

1. Cardholders must have an EBT EDGE account ([www.ebtedge.com](http://www.ebtedge.com)) or the EBT EDGE Mobile App (from Google Play or Apple Store)
2. Their current active card added to the account

### Card Freezing STOPS:

- Food Purchase
- Cash Purchase
- Cash Withdrawal
- PIN select/change
- Balance Inquires

### Card Freezing DOES NOT STOP:

- Adjustments and Adjustment Holds
- Internet Transaction Returns
- Repayments
- Benefit Cancellations
- Benefit Authorizations and Benefit Availability

### Transaction Restrictions:

- Blocks Out-of-State Transactions only if turned on And/Or
- Blocks Internet Transactions only if turned on



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